

# ARCHGOLA WARRANTY INFORMATION

Reference Number:	Date of Warranty:
Name / Business:	Date of Installation:
Address:	Archgola Installer:
	Archgola Size (sqm):
Phone:	Archgola Colour:

These Terms along with your acceptance of our quotation provided to you, form an agreement between you and us for the supply of an Archgola and This document details the warranties which accompanies the Terms and Conditions of Trade ("Terms") in relation to the supply of goods and services from

Archgola \_\_\_\_\_ Limited

company number \_\_\_\_\_ ("us", "our", "we"). The warranties specified in this document are made by us as a licensee of Archgola and not Archgola Limited itself. This warranty does not limit your rights at law. Please read the following carefully. Defined terms and expressions in these Warranty Details have the same meaning given to those in the Terms unless the context indicates otherwise.

## 1. Warranty Limitations and Exclusions

- Our Warranty obligations do not apply to the extent caused by:
- Reasonable wear and tear, or superficial defects, dents or marks that do not impact the performance or integrity of our Products;
  - Normal corrosion;
  - use of unapproved parts or unproved alterations to components to the extent prohibited by our Product Care Guidelines;
  - vandalism or misuse
  - a Force Majeure Event;
  - accidents or damage caused by you, including, but not limited to, scratching of polycarbonate roofing;
  - dirt, dust, bird excrement, animals, insects, foliage or algae growth;
  - pre-existing conditions of your home, including the structure and ground conditions;
  - someone other than us installing, altering, removing, re-installing or repairing any part of your Product;
  - Where the Archgola is outside of either marine, industrial or geothermal zone, a failure to clean it every six (6) months.
  - Where the Archgola is in a marine zone (i.e. within 500m of the sea or salt water lake), a failure to clean residual salt at least every two (2) months.
  - Where the Archgola is in an industrial zone, a failure to clean residual chemicals from any industrial pollution by washing at least every three (3) months.
  - Where the Archgola is in a geothermal area, a failure to clean the frame every three (3) three months.
  - The powder coated surfaces must not be exposed to any caustic or spirit based cleaners under any circumstances.

Nothing in this warranty limits or voids any supplier or manufacturer's warranty which provides you with additional and/or greater warranty rights set out in this Warranty information. We will assign to you any Manufacturer Warranties relating to the Products and/or Services we supply to you which exceed our warranty periods set forth in these "Warranty Details".

## 2. The Roofing Warranty:

Our Installation Warranty at clause 3 below and the Product

### I/We acknowledge as follows:

I have received a copy of the Terms, and have read and understood those Terms and agree to be bound by them.  
I have read and understood the Warranty Details and Product Care Guidelines above:

Signed: \_\_\_\_\_ Date: \_\_\_\_\_ Name: \_\_\_\_\_

Warranty at clause 4 below, does not cover roofing materials. The roofing materials included in our Products include the following Manufacturer Warranties:

### a. Webglas GCTM Reinforced Polyester Sheeting Roofing

- 20 year water penetration or delamination.
- 10 year structurally sound and shatter resistant. (includes hail breakage warranty up to 25mm diameter).
- 10 year loss of light transmission exceeding 10%.
- See [www.ampelite.co.nz/Webglas\\_GC.php](http://www.ampelite.co.nz/Webglas_GC.php) for more details.

### b. SuntufTM Polycarbonate Roofing and 5mm Flat Polycarbonate Roofing

- 25 year loss of light transmission.
- 15 year hail breakage warranty.

### 3. The Installation Warranty

All Products installed by us carry a five year workmanship warranty from the date of completion of construction.

### 4. The Product Warranty

The Framing materials included in our Products include the following warranties:

- All Products manufactured by Archgola Limited have been designed by a Certified Structural Engineer. All aspects of the New Zealand building code have been strictly adhered to.
- Provided the Archgola Product Care Guidelines (set out below) are strictly adhered to, the Archgola Products carry a five (5) year warranty from us.
- We warrant that the powder coated finish on the Archgola will remain in good condition for a period of five (5) years from the date of completion of construction if you observe the product care guidelines below.
- Locations within 500m from either the beach or the cliff top must be hot dip galvanized. (Note: the hot dip galvanizing process results in a textured surface).

### 5. Archgola Product Care Guidelines

To comply with the Warranty requirements and to extend the effective life of powder coatings, a very simple maintenance programme should be implemented.

Clean The Frame every six (6) months, apart from marine, industrial or geothermal areas as referred to in the Product Care Guidelines [www.archgola.co.nz/warranties-use-care/](http://www.archgola.co.nz/warranties-use-care/).

**Do not use abrasive** – steel wool, scrapers, scouring liquids as these will damage your powder coating.

**Do not use aggressive solvent** – thinners, petrol etc.

(The use of any such materials invalidates the warranty).

These solvents will attack gloss levels and reduce the powder coatings life expectancy.

**Do not clean 5mm flat Polycarbonate roofing with a brush or non cotton cloth** – brushing and rubbing will damage your polycarbonate surface. Clean roofing with warm soapy water, or neutral detergents and minimise contact with the surface.

